

**EAST LINDSEY DISTRICT COUNCIL
EXECUTIVE DECISION NOTICE**

1. Decision to be taken: To improve the functionality of the payment portal the Council uses to allow customers to purchase services via the Council's website.

The funding will deliver three things:

1. The payment portal will be mobile responsive. This means that it will present the information specifically for the screen size of the device the page is being viewed on. At present it doesn't do this and 50% of the traffic to the website is from mobile/tablet devices.
2. To redesign the payment portal so it integrates more seamlessly with the website. At present it presents content in a very different style, which raises issues in regards to its authenticity.
3. To implement a new payment portal version that would allow multiple purchases in one go; be more secure; and work with GOSS (our website system) to enable the inclusion of payment in the My Account function of the website.

2. This is a: PORTFOLIO HOLDER SUPPORTED OFFICER DECISION

3. The following is the decision making body or person:

OFFICER: James Gilbert, Assistant Director for Organisational Improvement and Development.

4. Financial implications from this decision have been communicated to the Portfolio Holder for Finance and the Leader? Yes.

5. The decision was taken on: 19.07.19

6. Contact Officer and details: James Gilbert

7. List of documents submitted for consideration in relation to the matter in respect of which the decision is to be made:

Proposal from PSPS

8. Where the documents are held and where they can be obtained from (except exempt items) when they become available:

James Gilbert

9. The reason for the decision and other alternative options considered and rejected:

N/a

Decision Notice Form (ExD2)

10. Declaration of any conflicts of interest of the decision making body or the individual: None
11. Provide a note of any subsequent dispensations granted by the Head of Paid service: None
12. Financial Implications of this Decision:-

Estimated cost:- Approx £28k

Funded from:- Funded from the Technology Reserve

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13. This decision has been signed off by:

Head of Paid Service

Rob Barlow, Chief Executive

Officer:

James Gilbert, Assistant Director for Organisational Improvement and Development.

Portfolio Holder:

Cllr Graham Marsh, Deputy Leader of the Council
